

NET LINE ONE - OPERATIONAL PERFORMANCE: FEBRUARY TO THE END OF MAY 2009

REPORT OF THE DIRECTOR, NET

1. SUMMARY OF ISSUES

- 1.1. The report informs the Committee of the performance of NET Line One over the period from February to the end of May 2009.

2. RECOMMENDATION

- 2.1. It is RECOMMENDED that the Committee notes this report.

3. OPERATIONAL PERFORMANCE

- 3.1. Both reliability and punctuality of the tram service in the period from February to the end of May were exceptionally good with on average over 99% of timetabled trips running and 99% of trips departing on time. These figures reflect the fact that there have been no incidents that have seriously disrupted the operation of the tramway during the period.

4. OTHER MATTERS

- 4.1. Reported incidents of car crime at the five park and ride sites served by NET have remained at a low level over the reporting period.
- 4.2. The carrying of NET's 50 millionth passenger was marked on 9th June with the presentation of 50 days free tram travel and a bottle of champagne to a couple picked at random at Station Street tramstop.

5. LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

- 5.1. None.

6. PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

- 6.1. None.

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